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货运站 PACTL

上海浦东国际机场货运站有限公司

Shanghai Pudong International Airport Cargo Terminal Co., Ltd

货运站始终致力于为客户提供优质可靠的服务、最新的解决方案和出众的服务质量。

在国际物流业的各项关键成功因素方面，保持不断地改善和提高：

- 先进的设备和电子数据技术
- 敬业且受过良好培训的专业人员
- 提供以客户需求为导向的服务及可靠的服务质量
- 高效的安全体系

我们拥有世界一流航空货运站才有的先进的货物操作处理系统。这是我们实现目标的保障。

而符合国际要求的质量标准、丰富管理经验和货物处理经验、以及受过良好培训的专业人员则能确保货运站走向成功。

遵循不断改进的原则，货运站以始终向国际国内航空公司、货运代理公司和货主提供优质服务为目标。

PACTL's dedication and commitment is to always provide excellent service, innovative solutions and outstanding quality to our customers.

We are continuously updating our high standards on the key success factors of international logistics:

- State of the art equipment and information technologies
- Dedicated and well trained professionals
- Customer oriented services and reliable quality
- Efficient Safety and Security system

The fulfilment of our objectives is built on state-of-the-art cargo handling and management systems found only in the world's leading air cargo terminals.

Globally recognised quality standards, extensive international experience in management and cargo handling as well as well-trained professionals will secure PACTL's success.

Based on the principles of continuous process improvement, PACTL aims to offer superior cargo terminal services to airlines, forwarding agents, shippers and consignees.

货运站－公司 PACTL – The Company

公司成立于1999年，为中德合资企业，由上海机场（集团）有限公司（占51%的股份）、德国汉莎货运航空公司（占29%的股份）和上海锦海捷亚物流管理有限公司（占20%的股份）投资组建。公司成功地整合了合资三方的优势，成为世界顶级货运站之一。

公司总投资为人民币四亿七千九百零二万元，注册资本为人民币一亿九千一百六十一万元。合资三方在将上海浦东国际机场建设成为中国主要的货运航空枢纽港方面起着关键的作用。

The Sino-German Joint Venture, founded in 1999, successfully combines the knowledge of the three shareholders Shanghai Airport (Group) Co., Ltd. (51 %), Lufthansa Cargo AG (29%) and JHJ Logistics Management Co., Ltd. (20%) as one of the top Cargo Terminals of the world.

With an investment in the cargo terminal of total RMB 479.02 million and a registered capital of RMB 191.61 million this partnership succeeded in playing a key role in establishing Pudong International Airport as one of the major cargo hubs for China.



货运站－经营原则 PACTL – Business Principle

提供公平的服务是上海浦东国际机场货运站有限公司(PACTL)的经营原则。本着这一经营原则，合资公司借鉴了国际上先进机场货运站的经验，并充分发挥了投资各方在管理和服务方面的优势，向各国际国内航空公司、货运代理公司和货主提供优质服务，体现浦东国际机场“一流管理，一流服务”的宗旨。

Neutrality is the business principle of Shanghai International Airport Cargo Terminal Co., Ltd. (PACTL). Based on this principle, the Joint Venture company takes the experience from the world's leading airport cargo terminals for reference and makes full use of the partners' superior experience in areas of management and service. Our objective is "first-class-management, first class service" at Shanghai Pudong International Airport to airline companies, forwarding agents, shippers and consignees.



一期货运站 - 设施 PACTL - Terminal 1 - Facilities

货运站位于浦东国际机场内,公司的空侧可直通机坪。货物作业区超过135,000平方米,包括有停车场、货物交接区、货物操作仓库以及一个危险品仓库。货物操作仓库面积约为50,000平方米。同时,货运站还提供特殊货物的储存设施,如:冷藏冷冻货、鲜活货、贵重品、活体动物、邮件及其它。公司的陆侧和空侧各有34个装卸货平台以使货物的搬运能在短时间内完成。自公司开业第一天起,货运站就不断投资其货物操作设施,以满足公司的发展,同时也确保货物操作和安全系统、设备设施以及数据信息系统是高水准的。

货运站全方位应用先进的 HERMES 软件作为综合完善的业务过程管理系统,该系统与各航空公司及海关都有端口连接,这样就保证了能高效顺畅地处理所有数据。我们不断更新加强该系统的功能,为客户提供高价值的服务。

PACTL is located at Pudong International Airport, with direct airside access. Its cargo handling facilities cover an area of over 135,000 square metres, including parking areas, delivery and pick-up zones, Cargo Terminal buildings as well as a dangerous goods warehouse. The Cargo Terminal allows smooth operation on about 50,000 square metres. PACTL provides storage facilities for special cargo, such as frozen cargo and refrigerated cargo, perishable cargo, valuable cargo, live animals, mail and others. 34 loading platforms each on land and airside allow moving the cargo in a minimum of time. Since its first day, PACTL has continued to invest with determination, to ease growth and to ensure state of the art handling and security systems, equipment as well as information technology.

PACTL uses the comprehensive IT software HERMES for a complete and integrated solution for all handling processes. HERMES interfaces with airlines systems as well as customs, thus ensuring smooth and efficient processing of all relevant data. The system is constantly updated to enhance its performance and to also provide value adding features on customer demand.



东货运区 Cargo Area East

我们的二期货运站位于第二条跑道一侧、浦东机场的东面,与新的候机楼毗邻。东货运区2005年开始操作国内货物,经过进一步建设,2006年11月开始为国际航空公司提供服务。库区面积接近一万八千平方米,每年能够操作三十万吨的货物。

PACTL Terminal 2 is located directly at the second runway in the east of Pudong Airport, only a short distance away from the new passenger terminal. In 2005 PACTL Terminal 2 started its operation for domestic cargo. Since November 2006 after enhanced construction, PACTL is able to provide service to

international airlines. With an operational area of approximately 18,000 m², the capacity will allow an annual handling volume of 300,000 tons per year.



货运站 — 货物操作处理 PACTL – Cargo Handling Operation

货运站拥有一套完全由计算机控制的高度精密的货物操作系统。我们通过散货处理系统、集装货物处理系统和其它辅助设备来组板或分解货物。此外，货运站还提供可由客户自行组板的安全场地。

PACTL has installed a highly sophisticated and fully computer controlled Material Handling System. We operate a Bulk Cargo Operation System, an ULD Operation System as well as auxiliary equipment for build up and break down of cargo. Additionally PACTL offers its customers the use of the Security Build Up Area.

集装货物处理系统 ULD Operation System

该系统用于集装货物的存取和转运，这些功能由两台升降转运车来实现。

具体技术规格：

- 集装货架为 2 排，5 层高，38 列长
- 共有 762 个集装货位
- 由 2 台 20 英尺升降转运车操作
- 转运车最大载重为 13.6 吨

Operated by two elevated transfer vehicles the ULD storage system can be used for ULD storage, retrieval and transfer.

Technical details:

- 5 layers high, 38 rows long arranged in two lines
- 762 ULD positions
- operated by two 20 foot elevated transfer vehicles
- maximum load of ETV: 13.6 tons

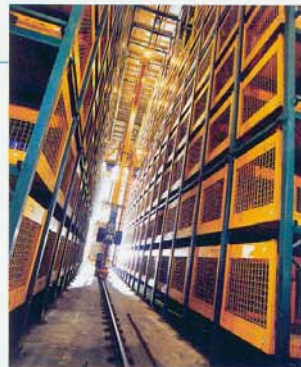
散货处理系统 The Bulk Cargo Operation System

货运站的散货处理系统由6个自动堆垛机组成，分布在两大工作区域内。该设备配置了各种现代化的控制和操作装置，能实现散货箱存取的完全自动化。

- 6个自动堆垛机系统
- 123台外围设备
- 散货架高为10层，共有12排
- 2400个散货货位
- 每个货位限重2吨

PACTL's bulk cargo operation system consists of six stacker systems in two operation areas. Due to Hi-Tech control and operating devices, the system runs automatically for bulk cargo storage and retrieval.

- six stacker systems
- 123 auxiliary devices
- 10 layers high and 12 rows long
- 2400 cargo box positions
- loading limit per box: 2 tons



分解组合工作区 The Area for Cargo Build-Up / Break-Down

在本工作区内，可进行集装箱的接收、称重和转运，以及散货的组合、集装箱的分解作业。

具体技术规格：

- 4台16英尺转运车(TV)
- 24个升降和固定式分解组合平台
- 2套汽车装卸平台
- 16台辅助设备

In this area, ULD cargo is accepted, weighed and transferred automatically; loose cargo is built up and ULDs are broken down.

Technical details:

- Four 16-foot transfer vehicles
- 24 build-up/ break down work stations
- 2 truck unloading stations
- 16 subsidiary equipment's

客户自行组板区—特有服务 Security Build Up Area – A Unique Service

为了加快出港货物的操作进程，货运站在其作业区内专门为货代划出一个区域以供货代自行组板。货运站是第一家提供这项服务的公司。货运站在该自行组板区内配有专员进行指导和管理，并提供同等的安保力度以及货物接收和组板所需的操作设备。此项“资源共享”服务的优势体现在速度上，即板箱货的收货截止时间由此缩短为120分钟。

To speed up export cargo processing, PACTL is the first Handling Terminal to introduce dedicated warehouse space within its facilities to forwarding agents for palletising. The forwarding agent extension is equipped and supervised by PACTL, providing basically the same security, safety and handling equipment for cargo acceptance and build up, as used by PACTL itself. The advantage of this "shared use concept" lies in speed, as cut off times for BUPs are lowered to 120 minutes.



治安与安全 Security and Safety

治安和安全始终是货运站一切经营活动中重要组成部分。经与机场当局，海关和其他政府机构的通力合作，我们充分意识到我们对航空货运业以及对公众所承担的责任。新投资的安检机、先进的闭路电视监控系统 and 拥有受过良好职业培训员工的专业安保公司控制货运站全部区域使得货运站的货物操作更安全并获得一切必要的保护。我们坚信安全工作不是例行公事，而是个人的承诺和义务。

Security and safety always plays a very important role in all PACTL activities. Closely working together with the airport, customs and other authorities PACTL profoundly understands its respective responsibility towards the air cargo industry as well as the general public. Investments into new x-ray machines, a sophisticated close circuit TV, an

independent security company to control the PACTL area as well as well trained and dedicated staff make it possible for PACTL to handle the cargo with all necessary care and protection. We believe that security is not a matter of routine but of personal commitment.

货运站 - 服务 PACTL - Services

旨在为客户创造竞争优势和将货运站建成世界一流的货物处理企业, 了解和掌握每件货物的特殊处理要求是我们维系与客户的关系和把握货运站未来发展的重要保证。货运站作为一家专业的货物处理企业, 能按国际航协的标准地面服务协议提供以下服务:

- 进港 / 出港、转运和邮件操作
- 特殊货物操作 (危险品、贵重品、活动物、鲜活货等)
- 文件处理
- 查询
- 集装器控制
- 集装板 / 集装箱处理
- 海关监控
- 安排空陆和空空转运
- 按双方协议提供的其他服务

To give our customer the competitive advantage and to be known as one of the best Cargo Terminals of the world is our ambition. Understanding and knowing the special requirement in handling each cargo will guarantee a vital partnership with all customers and secure the future of the Cargo Terminal. As professionals in cargo handling PACTL can offer its customers the following services on the basis of the IATA Standard Ground Handling Agreement:

- Import/ Export and Transit Cargo and Mail Handling
- Special Cargo Handling (DG, VAL, AVI, PER etc)
- Cargo Document Handling
- Cargo Inquiring
- ULD Control
- ULD pallet/ container Handling
- Customs Control
- Arrange for air-land and air-air transshipment
- Miscellaneous Services as mutually agreed



货运站 - 卡车运输 PACTL - Trucking

上海浦东国际机场是中国主要的航空货运枢纽港。经机场海关批准, 我们与上海市浦东汽车运输总公司合作开通了定期或不定期的进口货物卡车运输至中国内地目的港业务, 以减少客户的转运时间和成本。由于获得了客户的充分肯定和接受, 使得货运站的海关监管卡车航线从开通初期的4条发展到目前的30条之多。按客户要求, 其他监管航线还可另行开通。

关于已开通航线, 卡车定班时刻和其他有关信息, 请参阅我公司网站:
www.pactl.com.cn



Shanghai Pudong Intl. Airport is the major cargo hub for airfreight in China. PACTL initiated scheduled and non-scheduled import trucks to the final destination in Mainland China to reduce transport times and costs for all involved parties. Together with our Partner Pudong Trucking and authorised by Pudong Shanghai Customs PACTL started to serve four destinations in 2002 with customs bonded trucks. Highly accepted by our customers we were able to successfully enlarge this trucking service to over 30 destinations. On demand other trucking routes can be organised.

For further information about the served destinations, scheduled departure times and other details please check our website at www.pactl.com



货运站 - 客户 PACTL - Customers

与客户建立和保持长期的合作关系,并按客户的需求确立和提供服务项目是货运站的宗旨。我们的客户管理重点是经常性的交流和沟通、永久性的信息服务和固定性的客户信息反馈。

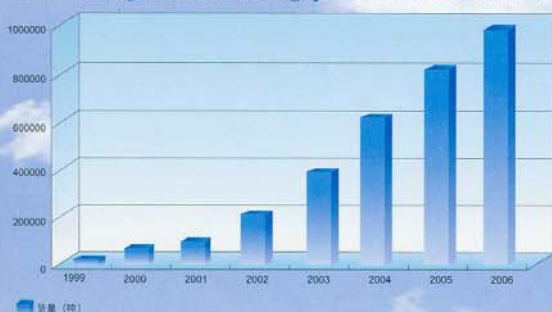
鉴于货运站的服务承诺和按客户需求提供服务的宗旨,许多客户在去年纷纷选择加盟货运站成为我们的合作伙伴。对于他们的加盟和对货运站的信赖,我们谨表示由衷的谢意。

我们将与我们的客户一起溶入中国这个不断增长的航空货运市场,并为了我们共同的利益,在支持航空物流需求和完善基础设施方面起主导作用。



货运站历年货邮吞吐量增长图

PACTL Cargo & Mail Throughputs Over The Past Years



It is PACTL's aim to establish and safeguard long-term customer relationships, setting out with dedication and determination to serve customer needs. PACTL's customer relationship management stresses constant communication, permanent information services as well as regular customer feedback.

In appreciation of PACTL's commitment and dedication to their needs, many customers have chosen PACTL as their business partner during the last years. We would like to thank all of them for entrusting PACTL with their business.

Together with our customers we want to participate in the growing airfreight market of China and to play a key role in supporting the logistic needs and the developments of the infrastructure for mutual benefits.

货运站 - 质量 PACTL - Quality

货运站通过运用最先进的技术和信息处理方法,不断优化货物处理程序及信息流程序。为了提供和保持最优质的服务,货运站确立了有效的程序控制和改良机制以便于不断的检验和改良货运站的运作。

鉴于快捷和高效是物流业成功与否的重要因素,我们将国际运作标准确定为我们的标准,并实施实时监控,定期对外公布。

By applying the latest technology and innovative processing solutions, PACTL constantly optimizes the cargo handling procedures as well as information flows. Set out to offer and to maintain superior quality effective process controlling and improvement mechanisms are in place, to continuously check and to upgrade our performance.

As time and process effectiveness are important key success factors in the logistics business, we have benchmarked and set international standards for operations, which are constantly monitored and published regularly.

服务标准:

卡车等候时间:	30 分钟
货物可开始提取时间:	30 分钟
普货分解时间:	6-8 小时
鲜活货分解时间:	3 小时
快件分解时间:	90 分钟
整板货可交接完成时间:	60 分钟

Service Standard:

Trucking Queuing Time:	30 min
Cargo Availability Time:	30 min
Breakdown Time General Cargo:	6-8 hrs
Breakdown Time PER-Cargo:	3 hrs
Breakdown Time Express Cargo:	90 min
Check-in Time BUP:	60 min

Shanghai Pudong Int'l Airport Cargo Terminal Co., Ltd. - Microsoft Internet Explorer

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News Center




Cargoitalia, PACTL new customer! 06/11/29




Cargoitalia S.p.A. (2G) already signed agreement with PACTL and appointed the latter as its ground handler in PVG. The airline will fly two frequencies weekly by MD 11 freighters with route of MXP-PVG-MAA-MX...

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International Airline Customers

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Quality
Neutrality
Service

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Based on the principles of continuous process improvement, PACTL aims to offer superior services to our customers.

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PACTL地图 PACTL Map



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Terminal 2 : Dongyuanhang Road 东远航路



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